



FAQs

- Shipping

1. How long is the processing time for each order?

Please allow 2-3 days for orders to be processed, and shipped.

2. Can I choose my preferred shipping expectancy?

All Items are shipped VIA USPS two day priority

3. Do you ship internationally?

International orders are permitted. International orders have the same processing times, but standard delivery.

- Teas

1. Are all the herbs organic?

All of the herbs are USDA-certified organic.

2. Am I able to make my tea blend?

Yes! You can select up to 4 items to create your custom blend, please utilize the form space when creating your order for timely processing.

3. Any there any known precautions with the herbs?

Many of the herbs are safe to use. However, if you are nursing, pregnant, or have any medical condition, please refer to the herb description list for any warnings.

4. Can I substitute herbs in the premade blends?

The ingredients in each menu item were curated specifically for each blend. Please utilize the order form to create your custom blend.

- Ordering

1. I tried to choose more than one item, why am I unable to choose more than one item?

At this time this PayPal button is being utilized until we come up with an advanced and equally secure order method for seamless ordering. Please update quantity accordingly for the number of items you order, and be sure to use the order form to note what you are ordering

2. Is the payment option on your site secure?

The payment option is secure and 100% through PayPal.

3. Will I receive order updates?

Yes you will receive updates as your order processes, and tracking information

4. Can I cancel my order?

Cancellations are accepted within 24 hours. Since the orders are processed within 48 hours a site credit will be redeemed for future purchases.